



COURT OF COMMON PLEAS  
THIRTY-FIRST JUDICIAL DISTRICT  
JUVENILE PROBATION DEPARTMENT  
LEHIGH COUNTY COURTHOUSE  
455 W. HAMILTON STREET  
ALLENTOWN, PENNSYLVANIA 18101-1614



PAUL J. WERRELL, M.ED.  
CHIEF JUVENILE PROBATION  
OFFICER

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March 12, 2008

Mrs. Jill Hoch, Program Director  
Community Solutions, Inc.  
535 W. Hamilton Street, Suite 102  
Allentown, PA 18101

Dear Jill:

I would like to take just a few moments of your time to tell you how impressed I am with Community Solutions. I have always believed that a program is only as good as their treatment staff and I'm here to tell you your people are top notch. I have been working with three of your staff in particular, Allison Schiefer, Mike Otto and Melissa Seibel. I do not often utilize community programs and when I do it is because the families need way more than I have time to give them. Suffice it to say, they are likely the hardest families with the most issues. That's when I call you with a referral. Allison, Mike and Melissa have some of my more difficult families at present and they each are doing outstanding work with them. I am impressed with their professionalism, dedication, knowledge, patience, enthusiasm, credibility and integrity. When I tell a family that I am recommending Community Solutions as part of a juvenile's probation, I always feel confident that results will be evidenced by the end of service. I have yet to be disappointed and I know that as long as you have individuals like Allison, Mike and Melissa working for you, I will know any failure in bringing desired results will not be the fault of Community Solutions. Jill, I have individually told these folks how much I appreciate the work they do but I feel the need for you to hear that from me as well. You know me well enough if there was a problem, you'd hear from me. Well, I also believe that praise should be given when praise is deserved. Thanks to you and all your staff for providing a quality program.

Sincerely,

Roslyn A. Fendrick  
JUVENILE PROBATION OFFICER

cc: Joe Reichard  
Elizabeth Fritz  
Eric Holben