

Training and Resource Center

Evidence-based training, consultation and quality assurance



Services Provided

Training—evidence-based practices, professional development, management and leadership skills

Consultation—what works and plans of action

Technical Assistance—implementing evidence-based practices

Quality Assurance—state-of-the-art tools to assure fidelity, customer satisfaction, internal and external auditing

Resources—regional, national and international trainers and consultants



Court Support Services Division

State of Connecticut

Department of Children and Families

State of Connecticut

Department of Corrections

State of Connecticut

Department of Corrections

State of New Jersey

Child Welfare League of America

The Island Government of St. Maarten

The Governor's Prevention Partnership

State of Connecticut

Department of Corrections

State of Kansas

Juvenile Probation

Chatham County, Georgia

State Forensic Services

State of Minnesota

Department of Probation

Solano County, California

Sheriff Department

Gainesville, Florida



Community Solutions Inc. Training and Resource Center

Community Solutions Inc. (CSI) is a nonprofit organization that promotes self-reliance, responsibility and accountability for at-risk and disadvantaged youth and adults. Since 1962, CSI has delivered supervision, treatment and comprehensive, individual services to help clients interact more effectively in their communities and become productive citizens.

The CSI Training and Resource Center provides comprehensive training and consulting services to federal, state and local municipalities, along with for-profit and nonprofit organizations throughout the United States and internationally.

Our Mission

The mission of Community Solutions Inc. is to promote the independence, citizenry and well-being of individuals and families involved, or at risk of involvement, in the child welfare, juvenile justice and criminal justice systems.

Promoting the independence, citizenry and well-being of individuals and families

Training and Resource Center Services

CSI offers training sessions provided by professionals with a wide array of experience and backgrounds. Each session is tailored to meet the needs of our customers. The CSI faculty includes doctorate-level professors and clinicians, licensed clinical social workers, professional trainers and Motivational Interviewing Network of Trainers (MINT).

Our training staff is certified in the following disciplines:

- · Level of Service Inventory Revised
- · Adult Substance Use Survey-revised
- · Reasoning and Rehabilitation 2-revised
- · Aggression Replacement Training
- · Motivational Interviewing
- Moving On

We will send trainers to your agency/location for added ease and convenience.

Examples of Training Topics and Curriculum-Based Trainings:

- · Motivational Interviewing
- Motivational Enhancement Therapy
- · Cognitive Behavioral Therapy
- · Level of Service Inventory-revised
- · Youth Level of Service Inventory
- · Adult Substance Use Survey-revised
- · Motivational Behavior Systems
- · Aggression Replacement Training
- · Skill-streaming the Adolescent
- · Treating Alcohol Dependence

- Reasoning and Rehabilitation II-r Gender-Specific Training
- · Strength-Based Training
- · Cultural Diversity
- · Management and Leadership Training
- Employment Services
- · Moving On
- MET-CBT
- · Strategic Case Management
- AND MANY MORE...

Consultation/Technical Assistance

We provide evaluation and assessment of your agency's strategies, goals and outcomes. Using the latest research and best practices, we assist leaders in formulating strategic plans to reduce recidivism, improve the quality of services and make the best use of resources. CSI Training and Resource Center staff are adept at providing outcome analysis, workload analysis, systems analysis, treatment type and skill level analysis, and benchmarking and best practices analysis.

Quality Assurance

We provide consulting, tools and training in quality assurance for all agency services from intake through discharge. Our quality assurance coaches use strength-based strategies, designed to increase employee skill level and confidence. Quality assurance tools have been designed in coordination with international researchers and endorsed by leaders in evidence-based practices. Quality assurance procedures include audio/video tape review, individual and peer coaching sessions, and action plans to build on staff strengths.

Examples of Quality Assurance Tools:

- · Assessment (LSI-r, YLSI, ASUS-r, CMC, etc.)
- · Case Planning
- · Case Management Sessions
- Motivational Enhancement Therapy Sessions
- Motivational Interviewing Techniques
- Group Interventions (CBT, gender specific, adult and youth)



The CSI
faculty includes
Coctorate
level
professors and
clinicians,
licensed clinical
social
workers,
professional
trainers and
MINT trainers.

Community Solutions Inc. Training and Resource Center

Main Office

4 Griffin Road North Windsor, CT 06095 www.csi-online.org (corporate) www.csitraining.org (training) (860) 683-7100

Training Director

Lisa Brandes Ibrandes@csimail.org

Training Coordinator

Tiffany Parkhouse tparkhouse@csimail.org

Clinical Services Coordinator

Holly Varanelli hvaranelli@csimail.org

QA Coach and Training Developer

Jessica Fraser jfraser@csimail.org

Registration Coordinator

Deborah Smith dsmith@csimail.org

QA Coach/Trainer

Judy McCusker, MA jmccusker@csimail.org

Cindy Peterson, MA cpeterson@csimail.org

Heath Greene, MS cpeterson@csimail.org

Sherina Richard srichard@csimail.org

Bilingual QA Coach Trainer

Angie Gotay, MS agotay@csimail.org

